

## FRONT OF HOUSE SERVER

We are looking for a customer service legend who is ready to help us kick some customer-service butt, whilst working within our top-notch team & company. We prefer our servers to have previous customer, café, restaurant or bar service experience. However, as long as you are keen, willing to work hard and have a passion for good down to earth customer service, quality food & coffee, we will teach you everything you need to know. Our cafe is fast paced & demanding at times, but it is also rewarding, fun & a great friendly, professional place to work

### THE ROLE & WHAT WE REQUIRE FROM YOU:

- Preparing drinks, plating up & serving our awesome cakes
- Running food & clearing tables
- Seating customers & taking orders
- Using till system & cash handling
- Dealing with takeaway orders
- Maintaining clean & tidy work areas using cleaning schedules
- An understanding of dietary requirements would be helpful, however full training will be given
- Coffee making (full training will be given)
- Working & communicating effectively with our customers, front of house & kitchen team

### THIS ROLE REQUIRES A PERSON THAT IS:

- Well organised & reliable
- Has a positive attitude
- Must be open to learning & improving skills
- Approachable, friendly & able to remain calm under pressure
- Attentive & proactive with customers & team mates needs



## HOW TO APPLY

**We hire people, not just on what is written on your CV.**

We want to meet you & we offer a days trial shift for all successful applicants as we feel it's essential to meet & work with you...

Please email us at

[mail@mountaincafe-aviemore.co.uk](mailto:mail@mountaincafe-aviemore.co.uk)

attached your CV & lets get you in to meet us. **We will require references.**

## WHAT WE WILL DO FOR YOU:

- **Meals** included on shift
- **Uniforms** provided
- **Full training** given & we will encourage development within the position
- **28 days Holidays**
- **Tips & wages** paid fortnightly
- **Happy** work environment
- Limitless **kick ass coffee**
- **Good shifts** & hours of work - Café is open 8.30am until 5.30pm daily
- Occasional evening functions but these are not very often
- 2 days off & straight shifts (**no split shifts ever**)
- **£8 per hour starting rate depending on age & experience**

You will have one to one training on each of our sections to show you the ropes; we wont dump you in the deep end & we will fully support you in your new role within our team.

We always encourage our team to learn & become more hands on in their roles & there are often areas of development such as cashing up the till, opening & closing the café & other responsibilities that can be added to the role



mountain cafe  
aviemore